

COVID-19 READINESS PLAN

A GUIDE TO OPERATING
JIMMY JOHN'S FIELD





1. GENERAL STATEMENT

On behalf of the United Shore Professional Baseball League, the practices identified below represent practical best efforts to proactively invest and keep our community safe when attending functions, events, and games at Jimmy John's Field during the 2020 season. The outlined steps and initiatives are intended to ensure the safety of staff, players, fans, and guests. The USPBL will continue to follow the guidelines of national, state, and local health and safety agencies to develop policies for hosting events of various sizes at Jimmy John's Field. The input of local medical and health partners will also play a significant role in the continued development and implementation of the policies and best practices that follow.

2. CASHLESS PAYMENT

A. We will be operating an almost cashless facility at Jimmy John's Field in 2020. Cash will only be accepted in two places at the ballpark: 1) the Box Office; and 2) a kiosk in the right field patio that will sell vouchers with barcodes in increments of \$5 and \$1, which can be scanned at concession stands, the merchandise store, and which can be used to purchase balls for Lawnch-A-Ball and for the Speed Pitch game. This will limit direct contact between employees and guests. Guests should come prepared with credit / debit cards for payment.

3. SOCIALLY DISTANT SEATING

A. The USPBL has redesigned its facility seating manifest to allow for proper social distancing, thus decreasing the overall ballpark capacity.

B. Grandstand seating has been broken up into small groups of seats to allow for social distancing.

I. Each group of seats / familial party is separated 6 feet apart.

II. Groups of seats that will be open for use have been configured so that guests will not have to walk through rows and pass other guests.

III. Seats that will not be used during the 2020 season have been roped off.

C. Group area seating has been reduced by removing tables and spacing tables to be used for seating 6 feet apart. All group areas will operate with reduced capacity to promote proper distancing.



- D.** Suite areas will operate with reduced capacity to promote proper distancing.
- E.** Lawn seating has been sectioned off in spray painted squares 6 feet apart from one another to reduce capacity and allow for social distancing. Lawn square seating will be sold in familial groups of 2, 4 and 6 people.

4. BALLPARK SANITATION

- A.** We have increased the regularity and scope of cleaning and sanitizing of the ballpark.
- B.** We have purchased sprayers to spray disinfect ballpark surfaces prior to each game.
- C.** We have added 56 hand sanitizer dispensers around the ballpark.

5. STAFFING POLICIES

- A.** All USPBL / Jimmy John's Field staff have undergone training on the USPBL's reopening protocols post-coronavirus.
- B.** All USPBL / Jimmy John's Field staff, players, coaches, umpires will undergo daily temperature checks and complete a health check questionnaire on symptoms of COVID-19 or exposure to COVID-19.
- C.** All staff are required to wash their hands immediately after completing their daily health check.
- D.** All staff members interacting with guests shall be required to wear protective gloves and cloth face coverings, as necessitated by current guidelines and best practices.
- E.** Staff will be prohibited from handshaking and physical contact with guests and other employees.

6. CLUBHOUSE & ON-FIELD PERSONNEL

- A.** In order to ensure all players and coaches are placed in the safest conditions, the USPBL will implement the following standards:
 - I.** Pre-Season Testing for COVID-19
 - II.** Daily Temperature and Health Check Questionnaire
 - III.** Daily spray sanitizing of clubhouses.
 - IV.** Capacity limit on clubhouse to no more than 7 people at one time.
 - V.** All player meals will be individually boxed and eaten outside the clubhouse.
 - VI.** No gum, chew or seeds or any kind.
 - VII.** No spitting inside the ballpark.
 - VIII.** Pitchers will not be permitted to go to their mouth at all in order to keep saliva from being put on the ball.
 - IX.** No autographs or close contact with fans.
 - X.** No throwing balls or other items to fans.



- XI.** Cloth face coverings will be worn except when playing.
- XII.** Social distancing in the dugout.
- XIII.** Hand sanitizer in the dugout.
- XIV.** No shared water jugs.
- XV.** Shared equipment will be cleaned and sanitized regularly.
- XVI.** No physical touch during celebrations (high fives, fist bumps, etc.)

7. JIMMY JOHN'S FIELD ENTRY / EXIT

- A.** All guests will be subject to temperature checks prior to entry. Anyone with a temperature of 100.4 or above will not be permitted to enter the ballpark.
- B.** Signage has been posted outside the ballpark listing the symptoms of COVID-19. Guests should not enter the ballpark if they have had any COVID-19 symptoms or been exposed to someone with a confirmed or suspected case of COVID-19.
- C.** Signage has been posted outside the ballpark indicating that although we are taking extensive measures to ensure the safety of our guests and staff, all guests attending events at Jimmy John's Field assume the risk of the potential contraction of COVID-19.
- D.** The USPBL will encourage proper social distancing upon entry, including, without limitation, on walkways and sidewalks leading to ballpark entrances. Guests may be asked to wait at their vehicles in the parking lots for a few minutes for lines at the gates to the ballpark to clear to allow for social distancing.
- E.** Bike racks, stanchions, and/or spacing markers will promote proper social distancing between guests waiting in lines.
- F.** All gates will be utilized to create more space amongst guests entering the ballpark.
- G.** For busy games, guests will be asked to exit the ballpark by row or area of the ballpark to allow for social distancing.

8. TICKET PURCHASE / SERVICING

- A.** Select ticket windows will be closed to ensure proper distancing between guests.
- B.** Stanchions and/or spacing markers will promote proper social distancing between guests waiting in lines.
- C.** The USPBL will be using electronic tickets to the greatest extent possible during the 2020 season.
- D.** As capacity will be limited during the 2020 season, the USPBL will be encouraging advance ticket purchases to the greatest extent possible. We anticipate that there will be only a limited number of tickets available for walk up purchases at the Box Office each game. Tickets can be purchased online at www.uspbl.com, or by calling the Box Office at 248-601-2400 Ext. 1.



9. FAN EXPERIENCE

A. Health Screening

I. We will be taking temperatures of all guests before they enter the ballpark. We will be using infrared thermometers to scan each person's forehead. Anyone with a temperature reading above 100.4 degrees F will not be permitted into the ballpark. Signage also will indicate this.

II. We will have signage posted at each entrance listing the Covid-19 symptoms as set forth by the CDC.

III. We will have signage posted at each entrance indicating that guests should not enter the ballpark if they have been in close contact with someone with a confirmed or suspected case of COVID-19, or if they have any symptoms of COVID-19.

IV. We will provide refunds to any guests not permitted into the ballpark due to a high temperature, recent symptoms of Covid-19, or recent exposure to someone who has Covid-19.

B. Communicating on Social Distancing

I. We have signage with messaging on the social distancing expectations at Jimmy John's Field throughout the ballpark.

II. Our staff has been trained to encourage social distancing whenever they see groups that do not appear to be following social distancing.

C. Communicating on Hygiene

I. We have signage throughout the ballpark promoting hand washing, proper respiratory etiquette, and how to stop the spread. We also have hand sanitizer dispensers throughout the ballpark.

D. Cashless Payment

I. We will be almost entirely Cash-Free at Jimmy John's Field by only allowing cash to be used to purchase tickets at the Box Office or to purchase vouchers with barcodes that will be used in place of cash throughout the ballpark.

E. Fans to Wear Masks

I. All fans attending events at Jimmy John's Field in 2020 will be asked to wear cloth face coverings over their nose and mouth when entering, walking around, or exiting the ballpark. Cloth face coverings do not need to be worn while guests are sitting in their seats or when they are eating or drinking.



F. Early or Assigned Times for Entry

- I.** We are offering early entry of 10 minutes prior to regular opening of the gates for people who are considered at higher risk or who need special assistance.
- II.** Based on pre-sold attendance figures, we may have games where fans are assigned a gate entry time to stagger fan arrivals and allow enough room for fans to socially distance while waiting to enter the ballpark.

G. Parking & Shuttle

- I.** The USPBL will encourage proper social distancing beginning in the parking lots. Guests may be asked to wait at their vehicles in the parking lots for a few minutes for lines at the gates to the ballpark to clear to allow for social distancing.
- II.** The Jimmy John's Field shuttle will not be used during the 2020 season due to social distancing requirements and in order to protect the health and safety of guests and our driver. Fans will be required to walk to the ballpark from Lot A, with handicap drop off permitted in front of the main entrance to the ballpark at the corner of Auburn Road and Moscone Drive. There also are a limited number of Handicap Parking spaces available on Moscone Drive near the front of the ballpark.

H. Kids Zone

- I.** Capacity in the Kids Zone will be limited to no more than 25 guests at a time.
- II.** The Wiffle Ball Field will be in use, subject to kids social distancing in line, constant sanitizing of the wiffle bats, and batting only allowed this season (i.e., kids will not be allowed to play in the field).
- III.** The Speed Pitch Machine will be in use with a social distanced line, and use of hand sanitizer both before and after throwing.
- IV.** The Kids Play Structure will not be in use during the 2020 season.

I. Concourse Flow

- I.** Stanchions and/or spacing markers will promote distancing between guests waiting in lines on the concourse.

J. Restrooms

- I.** Most doors will be propped open to encourage touchless entry/exit.
- II.** Restrooms will be sanitized frequently with disinfectant.
- III.** Signage will be posted to remind guests to social distance.

K. Merchandise Store

- I.** Only essential personnel will be allowed inside the Merchandise Store, and merchandise will be displayed outside the store for guests to view.
- II.** Stanchions and/or spacing markers will promote proper distancing between guests waiting in line.
- III.** Fans also can purchase merchandise online at www.uspbl.com and pick it up at the ballpark.



L. Promotions/On-field Activities

- I.** Autograph sessions with players will not be permitted.
- II.** Players will not be permitted to throw baseballs or other items into seating areas.
- III.** All between-inning promotions will abide by proper distancing guidelines.
- IV.** On-field activities such as Ceremonial First Pitches will be conducted with heightened restrictions which shall include, without limitation, proper distancing, the wearing of protective gloves and/or masks, and tossing to a family member as opposed to a player.

M. Mascots

- I.** All interaction with Team Mascots must be socially distanced. No touching, high-fiving, hugging will be permitted during photos.

N. JJ The Field General

- I.** Our bat dog JJ's activities for 2020 will be limited to on-field activities in order to maintain social distancing guidelines for fans and his handlers.

O. Medical Services

- I.** The USPBL will work closely with its community medical partners to implement stringent protocols in place for medical services at all ballpark events.

10. FOOD AND BEVERAGE POLICIES

- A.** The following protocols will be put into place as it pertains to the food and beverage operation:
 - I.** All employees will be required to wear protective masks and gloves.
 - II.** There will not be any self-serve food and beverage at the ballpark. Employees will serve guests from buffets. Fountain soft drink machines in the group areas have been removed.
 - III.** Condiments and similar items will be served using prepackaged servings.
 - IV.** Sneeze guards will be used over any buffets.

11. COMMUNICATION / MESSAGING

- A.** We have posted signage throughout the ballpark, such as "Stop the Spread", "Symptoms of COVID-19", "Maintain Social Distance", and signage on proper hand washing and respiratory protocols.
- B.** Frequent video and public address announcements will promote proper cleanliness, distancing, and similar health practices for guests.
- C.** The USPBL will create social media and email awareness campaigns on best practices for guests visiting Jimmy John's Field.