

**Usher – Jimmy John’s Field
United Shore Professional Baseball League – Utica, MI**

Position Summary:

Responsible for helping guests find their seats during games.

Primary Responsibilities:

- Greet patrons upon entrance to the venue
- Check tickets and provide guidance to seats
- Show patrons where to find exits/stairs, bathrooms, and concession stands
- Answer various questions
- Ensure all patrons' needs are met
- Become familiar with ballpark seating layouts
- Seat patrons in an orderly fashion
- Help eject disorderly or obnoxious patrons
- Distribute programs or event schedules
- Ensure everyone adheres to safety rules
- Hold doors open for patrons
- Clean stadium, wipe seats, place debris in trash receptacles
- Handle complaints or suggestions
- Provide assistance to patrons with special needs
- Ensure nothing is obstructing exits
- Help patrons going up/down stairs as needed
- Your supervisor may assign other duties at any time

To Apply: Send cover letter, resume and list of references to:

Mark Albertson
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